



## **U.S. Embassy, Manila, Philippines**

### **Message for U.S. Citizens: Cebu City Outreach - May 4 and 5, 2016**

**April 6, 2016**

*THE EMBASSY OF THE UNITED STATES IS TRANSMITTING THE FOLLOWING INFORMATION THROUGH THE EMBASSY WARDEN SYSTEM AS A PUBLIC SERVICE TO AMERICAN CITIZENS IN THE PHILIPPINES. PLEASE DISSEMINATE THIS MESSAGE TO ALL U.S. CITIZENS IN YOUR ORGANIZATION OR NEIGHBORHOOD.*

U.S. Embassy representatives of the Social Security Administration (SSA) and the Department of Homeland Security's U.S. Citizenship and Immigration Services (DHS USCIS) will offer services on a walk-in, first-come, first-served basis at the U.S. Consular Agency office in Cebu on Wednesday, May 4 from 9:00 a.m. to 12:00 p.m. and Thursday, May 5 from 9:00 a.m. to 11:00 a.m.

#### **SSA will:**

- Discuss basic entitlement requirements for the different types of Social Security benefits
- Develop claims for benefits
- Process Social Security number applications
- Resolve Post-Entitlement cases; e.g., change of address, report of death, Medicare enrollments direct deposit enrollment, non-receipt of benefits, etc.

#### **USCIS will:**

- Distribute DHS USCIS forms and instructions for DHS USCIS applications/petitions
- Provide information about any general or specific immigration matter(s), including marriages & adoptions
- Review and collect complete form I-130 (petition for relative) for immediate family members of resident U.S. citizens
- Review and collect complete form I-360 (self-petition for widow(er))
- Collect form I-407 (Record of Abandonment of Lawful Permanent Resident Status)
- Provide information and assistance regarding lost/stolen greencards.
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The staff working at the Agency during this period will not be able to answer questions related to services from the Department of Veterans Affairs (VA). For questions related to VA, please contact them directly at: Tel: +63-2-550-3888 or Toll Free at 1-800-1888-5252.

Note: The timestamp on this e-mail message may reflect Washington, D.C., time, which may differ from local time.

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For further information:

- See the [State Department's travel website](#) for the [Worldwide Caution](#), Travel Warnings, Travel Alerts, and the [Philippines Country Specific Information](#).
- Enroll in the [Smart Traveler Enrollment Program \(STEP\)](#) to receive security messages and make it easier to locate you in an emergency.
- Contact the U.S. Embassy in Manila, Philippines, located at 1201 Roxas Boulevard, at +(63) (2) 301-2000, from 7:30 a.m. to 4:00 p.m. Monday through Friday. After-hours emergency number for U.S. citizens is +(63) (2) 301-2000.
- Call 1-888-407-4747 toll-free in the United States and Canada or 1-202-501-4444 from other countries from 8:00 a.m. to 8:00 p.m. Eastern Standard Time, Monday through Friday (except U.S. federal holidays).